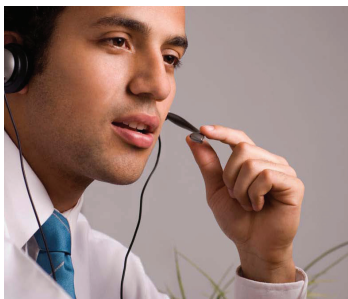


# BE OUR **PARTNER** IN SAFE, RELIABLE NATURAL GAS DELIVERY

**N**atural gas is a safe, clean and efficient source of energy to heat your home or business. The pipeline distribution system is one of the most reliable and secure methods of transporting energy. We're always working to ensure pipeline safety. Part of our effort helps you recognize and respond to any situation that might become dangerous, such as a gas leak or accidental damage to a pipeline.



## If you suspect a gas leak

If you detect a possible gas leak by smell, sight (white cloud, mist or fog), or sound (hissing or whistling), follow these three steps:

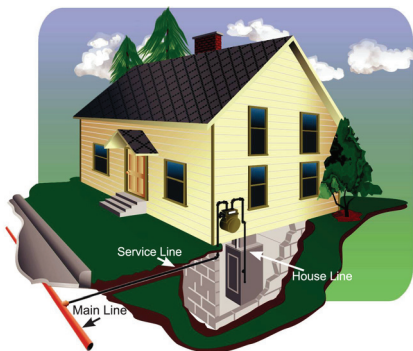
1. Leave the building immediately. **Do not** light matches, touch any electrical equipment or switches, raise or lower windows, or use your house phone or cell phone before you leave.
2. From a safe distance, call your community's emergency responders at **911** and Columbia Gas at **1-800-344-4077** (select option two from the automated menu.)
3. Wait from a safe location for our service person to arrive before re-entering the building.

**B**efore you start any excavation projects, be sure to call the Ohio Utilities Protection Service (O.U.P.S.) at **811** at least two full business days in advance to mark the approximate location of buried utility lines that might be in the construction area. It's the law, and it's for your safety!



**Know what's below.  
Call before you dig.**

If you expose, hit, or touch a pipeline or other natural gas equipment, call emergency responders immediately at **911** and Columbia Gas at **1-800-344-4077**. Even if it looks minor, a scratch, scrape, gouge, or dent might cause a safety problem in the future. It's important that we inspect any potential damage, whether or not it's apparent.



**Columbia Gas<sup>®</sup>**  
**of Ohio**

**A NiSource Company**